

Information for residents – Unreasonable Noise

What is unreasonable noise?

The *Environment Protection Act (EPA) 2017* describes '[unreasonable noise](#)'. It can be because of the volume, type of noise and how long or frequently it continues.

What are your rights and responsibilities?

The *Residential Tenancies Act (1997)* says that you must not:

- cause or permit a nuisance
- interfere, cause or permit interference with the reasonable peace, comfort, or privacy of any neighbour

This means you or other people in your home must not make noise that is a nuisance to others, and others must not be a nuisance to you.

Tips for managing unreasonable noise

If it is safe to do so, talk to your neighbour. They may not be aware they are disturbing you. Let them know how it's affecting you. You may be able to work together to find a solution.

You can also record the noise and keep a record of the dates and times there was noise and the type of noise and how it affected you. This evidence may be used when a complaint is investigated.

If you cannot resolve the matter, you can contact your Council or the police to report unreasonable noise.

How to report noise

You can report residential noise to your [local council](#). Report residential noise like late night parties to the [police](#). Contact the police at any time if you find your noisy neighbour threatening.

After you've reported the noise to the police or council, contact your Uniting Community Housing Officer. With evidence, we may issue a 'breach notice' to the noisy resident.

More information

For more information, contact your Uniting Community Housing Officer on 1800Homely (1800 466 359)

