

Centrelink eServices info sheet

Centrelink eServices

Uniting is approved to operate electronic information sharing services with Centrelink, with consent from the consumer. We may ask you to sign a consent form to allow us to obtain and share information with Centrelink about you through these services.

There are security and privacy rules that protect your information. It is your choice whether you decide to allow Uniting to access your information with Centrelink, but it means we do not need to contact you so often to find out your current details. And you can choose to withdraw consent from these services at any time.

This fact sheet explains what these services are all about.

Centrelink Confirmation eServices (known as CCeS)

To save you the time and effort of sending information you receive from Centrelink to Uniting, you can agree for Centrelink to share this information directly with Uniting through Centrelink Confirmation eServices. This means Uniting will always have up to date information about your income and household details.

Information that Centrelink can provide to Uniting through CCeS:

- Your name
- Residential address
- Number of dependent children
- Payment type, status, and amount.
- Type, amount and date of your payment
- Details of deductions from your payment
- Details of other income and your assets

Centrepay

Centrepay is a voluntary, free, and direct bill-paying service.

Centrepay allows you to choose to have your rent amount deducted from your Centrelink payments and paid directly to us.

Each fortnight the balance of your Centrelink payment is paid into your nominated bank account as it would be normally.

Using Centrepay to pay your Uniting rent is easy and provides peace of mind that your rent is paid on time. Centrepay can also be used to make rent arrears payments, should you fall behind in rent.

Electronic Verification of Rent (EVoR)

This service allows Uniting to verify your rent details directly with Centrelink and advise Centrelink when your rent changes. This ensures that your Rent Assistance payments will be correct and errors of over or underpayment of Rent Assistance are avoided.

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