

# **Early Learning**

# **Supervision of Children Policy**

## **Policy Statement**

Uniting Early Learning is committed to:

- ensuring all children are adequately and effectively supervised by educators employed or engaged by the service in all aspects of the service program
- maintaining a duty of care to all children
- ensuring there is an understanding of the, shared legal responsibility and accountability, and a commitment by all persons to implement the procedures and practices outlined in this policy
- upholding and complying with the Child Safe Standards 2022
- taking all reasonable practical actions and steps to avoid causing injury to persons to meet duty of care responsibilities.

## **Executive Summary**

Children's wellbeing is paramount and children will be actively involved in decision-making to provide an environment that encourages them to reach their potential.

A safe environment is a place where children feel comfortable and safe to play, talk, or relax. A safe environment is also a place that is safe from neglect, physical, sexual or emotional harm or abuse.

Children's safety and wellbeing at our services will be fostered through responsive relationships, engaging experiences and a safe and healthy environment.

Supervision is critical in ensuring that children's safety is protected in the service environment. All children must be adequately and effectively supervised at all times and in keeping with duty of care responsibilities. As a minimum requirement, the legislated educator-to-child ratios must be complied with at all times. A minimum of two educators must be rostered on at all times that the children are in attendance at the service. Exception to this requirement, are services that are classified as Family Day Care and Single Staff models such as an approved Outside School hours care service.

Supervision strategies should be implemented to suit the service environment; educator knowledge and skills; the age mix, dynamics and size of the group of children being supervised, as well as the activities being undertaken. A risk management process should be used to identify high-risk activities, potential risks during excursions, water-related hazards, etc., and include strategies that can always be implemented to minimize hazards and ensure children's safety. Supervision procedures are to be evaluated regularly.

Adequate, effective and active supervision requires educators to make ongoing assessments of the child and the activities in which they are engaged. In centre-based settings, this requires teamwork and effective and constant communication between educators. Persons who are not directly responsible for the children are not included in ratio.

### **Current Environmental Context**

Educator-to-child ratios do not determine what is considered adequate supervision. Adequate supervision means that, an educator can respond and intervene immediately, including when a child is distressed or in a hazardous situation. This includes while sleeping (refer to *Relaxation and Sleep policy and the Sleep Room Record*).

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Every child is to be monitored actively and diligently. This means knowing who and where children are at all times. Active supervision requires focussed attention, intentional observation, knowledge of individual children's development and abilities and physical positioning of and communication between educators. Effective supervision also requires educators to be actively involved with children, planning thoughtfully and making decisions throughout the day to enable appropriate supervision strategies.

A flexible approach that considers context, communication between educators and contingency is essential, particularly at end-of-day procedures, excursions and regular outings, transporting children, nappy change and sleep routines.

When considering the supervision requirements of sleeping children, an assessment of each child's circumstance and needs should be undertaken to determine any risk factors. This will ensure adequate supervision practices are put in place to minimise any potential risks.

This includes assessing how to respond quickly and sensitively to children's needs whenever children are sleeping, either in a children's room or in a separate sleeping area'.

'For example, a higher risk may be associated with small babies or children with colds or chronic lung disorders, therefore the child may require someone to stay beside them when they are sleeping to minimise any potential risk to the child'.

**Attachment 11a** Responsibilities relating to the Supervision of Children Policy

Attachment 11b Educator supervision behaviours

Attachment 11c Supervision risk management template

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### **Reference/Sources**

## This policy should be read in conjunction with:

- Complaints and Grievances Policy
- Uniting Feedback policy
- Child Safety policy
- Child Wellbeing and safety Amendment (Child Safe standards) Act 2015
- Child Safe Standards Click here
- Road Safety Policy Transportation as passenger, cyclists & pedestrians
- Water safety policy
- Dealing with Medical Conditions Policy
- Excursions Regular Outings and Service Events Policy
- Incident, Injury, Trauma and Illness Policy
- Interactions with Children Policy
- Workplace Health Safety and Wellbeing Policy
- Relaxation and Sleep Policy
- Staffing Policy
- Children's Services amendment Act 2019
- Children's Services Regulations 2020
- Education and Care Services National Law Act 2010: Sections 165, 167, 169, 174
- Education and Care Services National Regulations 2011: Regulations 101, 122, 123, 126, 168, 176, 355, 357, 360
- National Quality Standard, Quality Area 2: Children's Health and Safety
- Tasmanian Licensing Standards for Centre Based Child Care Class 5 2014 (0-12 years): s2,3
- Tasmanian Work Health and Safety Act 2011 <a href="https://www.worksafe.tas.gov.au/">https://www.worksafe.tas.gov.au/</a>
- The Royal Children's Hospital Community Information team: www.rch.org.au
- Kidsafe: www.kidsafe.com.au

This policy is shared with the whole service community with opportunities to provide feedback/input

## **Authorisation**

This policy was adopted by Uniting Early Learning on: 21/12/2022

### **Review**

This policy will be reviewed by: 21/12/2023

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# Attachment 11a: Responsibilities relating to the Supervision of Children Policy

## **Approved Provider**

- Comply with the legislative educator-to-child ratios at all times, and that relevant educators have required qualifications
- Count only those educators who are working directly with children at the service in the educator-to-child ratios
- With the exception of Family Day Care and single staff services, ensure a minimum of two educators are rostered on duty at all times children are in attendance at the service
- Ensuring any educator under the age of 18 is not left to supervise children on their own
- Keeping a record of ECT/educators working directly with children
- Ensuring an unauthorised person is under the direct supervision of an ECT/educator whilst at the service
- Ensuring, in addition to ratio requirements, that a minimum of two educators are rostered on duty at all times children are in attendance at the service (with the exception of FDC and single model programs)
- Ensure that children being educated and cared for by the service are adequately supervised (refer to Glossary) at all times by being in sight and/or hearing of an educator at all times; including during eating, toileting, sleep, rest and transition routines
- Develop and implement induction procedures to inform new, casual and relief staff about the supervision strategies outlined in this policy
- Consider the design and arrangement of the service environment to support active supervision. This may be supported by a supervision plan (Refer to Attachment 11b)
- Manage the risks of abuse or harm to each child, including fulfilling duty of care and legal obligations to protect children and prevent any reasonable, foreseeable risk of injury or harm
- Identify high-risk activities by reviewing all risk assessments, (refer to Excursion, Regular Outing and Service Events, Road Safety Policy Transportation as passenger, cyclists & pedestrians
- and Water Safety Policies) and implement strategies to improve children's safety e.g. increasing adult-tochild ratios above regulatory requirements
- Provide safe play spaces for children, which allow for adequate supervision, including safe fall zones, good traffic flow, maintenance of buildings and equipment, and minimising trip and slip hazards
- Provide staff rosters, and casual and relief staff lists
- Notify the Regulatory Authority and Uniting Quality Performance and Planning within 12 hours of any serious incident (refer to *Glossary*), complaint alleging the health, safety or wellbeing of a child has been compromised or that a law has been breached
- Reporting notifiable incidents (refer to Glossary) to WorkSafe Victoria.
- Evaluate supervision procedures regularly in consultation with Responsible Person.
- Ensure educators and staff comply with the Road Safety Policy Transportation as passenger, cyclists & pedestrians Policy, Excursion and Service Events Policy and Water Safety Policy

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### **Responsible Person**

- Comply with the legislative educator-to-child ratios at all times, and that relevant educators have required qualifications
- Ensure supervision standards are maintained during educator breaks, including during lunch breaks.
- Implement induction procedures to inform new, casual and relief staff about the supervision strategies outlined in this policy
- Ensuring any educator under the age of 18 is not left to supervise children on their own
- Keeping a record of ECT/educators working directly with children
- Ensuring an unauthorised person is under the direct supervision of an ECT/educator whilst at the service
- Count only those educators who are working directly with children at the service in the educator-to-child ratios.
- Ensure a minimum of two educators are rostered on duty at all times while children are in attendance at the service (Family Day Care and single service models are exempt from this requirement).
- Ensure educators communicate regularly, to ensure adequate supervision at all time for every child.
- Ensure volunteers, students, visitors and support people are not responsible for the supervision of children.
- Ensure that children being educated and cared for by the service are adequately supervised (refer to Glossary) at all times by being in sight and/or hearing of an educator at all times; including during eating, toileting, sleep, rest and transition routines
- Implement induction procedures to inform new, casual and relief staff about the supervision strategies outlined in this policy
- Ensure all educators understand their duty of care to keep children safe and protect them from harm and discuss regularly at team meetings
- Maintain a duty of care to children at all times (including when the child is on the premises but not signed
  into or signed out of the care of the service and the parent/guardian or person delivering or collecting the
  child is responsible for supervising that child)
- Manage the risks of abuse or harm to each child, including fulfilling duty of care and legal obligations to protect children and prevent any reasonable, foreseeable risk of injury or harm
- Adjust supervision strategies to suit the service environment, educator skills, and age mix, dynamics and size of the group of children being supervised and the activities being undertaken
- Supervise/be aware of children's daily arrival and departure from the service and being aware of the person who has authority to collect the child
- Balance supervision requirements with children's needs for privacy and independence
- Providing support to ECT/educators when children with challenging behaviours or additional leads are
  involved Identify high-risk activities by conducting a risk assessment, (refer to Excursion, Regular Outing and
  Service Events, Road Safety Policy Transportation as passenger, cyclists & pedestrians and Water Safety
  Policies) and implement strategies to improve children's safety e.g. increasing adult-to-child ratios above
  regulatory requirements
- Evaluate supervision procedures regularly in consultation with the Approved Provider
- Ensure that all children are accounted for, including by referring to attendance records at various times throughout the day, e.g. during indoor/outdoor programs
- Ensure doors and gates are closed at all times to prevent children from leaving the service unaccompanied or from accessing unsupervised/unsafe areas of the service
- Consider the design and arrangement of the service environment to support active supervision. This may be supported by a supervision plan (Refer to Attachment 11c)
- Maintain safe play spaces for children, which allow for adequate supervision, including safe fall zones, good traffic flow, maintenance of buildings and equipment, and minimising trip hazards

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- Notify the Regulatory Authority and complete the RiskMan report within 12 hours of any serious incident (refer to Glossary), complaint alleging the health, safety or wellbeing of a child has been compromised or that a law has been breached
- Notifying parents/guardians of a serious incident involving their child as soon as possible, but not more than 12 hours after the occurrence
- Identify high-risk activities by conducting a risk assessment (refer to Excursion, Regular Outing and Service Events Policy, Road Safety Policy Transportation as passenger, cyclists & pedestrians
- Policy), and implement strategies to improve children's safety e.g. increasing adult-to-child ratios above regulatory requirements
- Critically reflect on each excursion undertaken and adjust supervision strategies accordingly for any future excursion.
- Ensure educators comply with Road Safety Policy Transportation as passenger, cyclists & pedestrians
   Policy
- Encourage parents/guardians to comply with the service's Road Safety Policy Transportation as passenger, cyclists & pedestrians Policy
- Report to the Approved Provider if additional supervision is required and provide rationale.

### **Educators**

- Provide active and adequate supervision (Refer to Attachment 11b) at all times, by being in sight and/or hearing of an educator at all times, including during eating, toileting, sleep, rest and transition routines
- Be alert to, and aware of, risks and hazards and the potential for incidents and injury throughout the service and not just within your own immediate area. Use active and diligent supervision skills to reduce or prevent incident or injury to children and adults
- Work as a member of the team to plan, implement, agree upon, and communicate supervision strategies
- Manage the risks of abuse or harm to each child, including fulfilling duty of care (refer to Glossary) and legal obligations to protect children and prevent any reasonable, foreseeable risk of injury or harm
- Develop procedures to ensure that all children are accounted for, by referring to attendance records at various times throughout the day (including during excursions and whilst travelling), and the accurate identification of each child, both before and after outdoor activities
- Adjust supervision strategies to suit the service environment, educator skills, and age mix, dynamics and size of the group of children being supervised and the activities being undertaken
- Actively maintain a duty of care to children at all times, (including when the child is on the premises but not signed into or out of the service and the parent or person delivering or collecting the child is responsible for supervising that child)
- Work as a team to supervise children's daily departure from the service and be aware of the person who has authority to collect the child (refer to Delivery and Collection of Children policy)
- Inform parents and volunteers at the service about the Supervision of Children Policy and the ways that they can adhere to its procedures
- Ensure doors and gates are closed at all times, to prevent children from leaving the service, family day care home/venue unaccompanied or from accessing unsupervised/unsafe areas of the service
- In collaboration with children establish the physical boundaries of the Nature Program
- Empower children and encourage them to take responsibility for their own safety and the safety of others
- Decide when to interrupt and redirect children's play to ensure safety at all times
- Identify opportunities to support and extend children's collaborative peer learning while also recognising their need to play without adult intervention
- · Conduct and record daily safety checks of the environment to assess safety and to remove hazards
- Arrange the environment (equipment, furniture and experiences) to ensure adequate supervision while also allowing children to access quiet/private spaces

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- Prepare for routines such as nappy change in advance ensuring that all of the required equipment is available and within reach prior to undertaking a nappy change'
- Provide direct and constant supervision when a child is near water
- Conduct a risk assessment prior to an excursion, regular outing, Nature Program and service event to identify risks to health, safety or wellbeing, and specify how these risks will be managed and minimised
- Follow the incident reporting and escalation process (refer to the Incident, Injury, Trauma and Illness Policy) and notify the Responsible Person in the event of a serious incident or notifiable complaint (refer to Glossary). Examples include when a child appears to be missing or is unaccounted for, or a complaint has been made alleging the health, safety or wellbeing of a child has been compromised
- Assist the Responsible Person to evaluate supervision practices regularly
- Supervise children's daily departure from the service and be aware of the person who has authority to collect the child (refer to Delivery and Collection of Children Policy)
- Report to the responsible person where circumstances: do not allow for adequate supervision, require maintenance to the building and/or equipment and provide tripping hazards.

#### **Parents**

- Ensure educators are aware that your child has arrived at or departed from the service or family day care home.
- Ensure that doors and gates, including playground gates, are closed after entry or exit
- Be aware of the movement of other children near gates and doors when entering or exiting the service or family day care home
- Enable educators to supervise children at all times by making arrangements to speak with them outside program hours
- Supervise own children before signing them into the program and after having signed them out
- Supervise other children in their care, including siblings, while attending or assisting at the service, including in the vicinity of the service, i.e. service carpark
- Enabling ECT/educators to supervise children at all times e.g. by making arrangements to speak with educators at a mutually suitable time.

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## **Attachment 11b: Educator supervision behaviours**

**Definition - Adequate supervision:** (in relation to this policy) entails all children (individuals and groups) in all areas of the service/family day care home/venue, being in sight and/or hearing of an educator at all times including during toileting, sleep, rest and transition routines. Services are required to comply with the legislative requirements for educator-to-child ratios at all times. Supervision contributes to protecting children from hazards that may emerge in play, including hazards created by the equipment used.

Adequate supervision refers to constant, active and diligent supervision of every child at the service, family day care home/venue. Adequate supervision requires that educators are always in a position to observe each child, respond to individual needs, and immediately intervene if necessary. Variables affecting supervision levels include:

- number, age and abilities of children
- number and positioning of educators
- current activity of each child
- areas in which the children are engaged in an activity (risk, visibility and accessibility)
- developmental profile of each child and of the group of children
- experience, knowledge and skill of each educator
- need for educators to move between areas
- effective communication between educators.

### It is expected that educators will:

- Maintain constant communication with all team members to ensure constant supervision.
- Actively engage with children
- Be physically present and position themselves to maximise visual supervision
- Be in a position to respond to individual needs in a timely manner
- Maintain an awareness of activity levels and changes to these
- Listen and respond to increased noise level
- Align program decision making regarding activities and experiences, to supervision requirements
- Use communication skills and verbal responses to supervision issues and intervene where necessary
- · Regularly scan and visually monitor play spaces
- Anticipate likely hazards
- Not use personal mobile phones while working with children
- Avoid carrying out activities that may draw their attention away from active supervision, e.g. cleaning, reading and limiting use of service phone to urgent calls and messages, and agreeing to call people back at an appropriate time
- Conduct regular headcounts and identify that all children participating in the program are present.

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## **Attachment 11c - Supervision risk management template**

Area/equipment	Potential supervision risk	Action to reduce or eliminate risk
Fixed equipment e.g. swings, fixed climbing equipment, slides etc.		
Layout of the internal and/or external areas of the service including a description of areas that provide challenges to supervision e.g. children's bathrooms, L-shaped playgrounds or playrooms, behind structures or features in the playground etc.		
Staff supervision responsibilities including: quiet/active learning spaces; during indoor and outdoor programs; specific programmed experiences; and the supervision of students and volunteers		
Potential hazards e.g. protruding tree roots, small pieces of equipment etc.		
Review the effectiveness of the risk management plan and review children's participation (at staff meetings and as required after a near miss or incident)		
Arrival and departure of children		
Identify children who may require additional support and supervision to participate safely in the program		
Ensure clear supervision communication between educators		

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