

Position Description

Title	Integrated Family Services - Specialist Disability Practitioner
Business Unit	Child, Youth & Families
Location	185 Baillie Street, Horsham VIC 3400
Employment type	Full Time, Maximum term until June 2022
Reports to	Team Leader Family Services

About Uniting

Uniting Vic.Tas is the community services organisation of the Uniting Church. We've been supporting people and families for over 100 years. We work alongside people of all ages in local communities in Victoria and Tasmania. Our services reach to Albury-Wodonga in the north, Mallacoota in East Gippsland, the Wimmera region in the west, and across Tasmania.

We empower children, young people and families to learn and thrive. We're there for people experiencing homelessness, drug and alcohol addiction or mental illness. We support people with disability to live the life they choose. We assist older people to maintain their independence and enjoy life. We provide opportunities to access training and meaningful employment. We're proud to welcome and support asylum seekers to our community. We work to empower people with the information, skills and tools they need to live a healthy, happy life.

As an organisation, we work in solidarity with Aboriginal and Torres Strait Islander people as Australia's First Peoples and as the traditional owners and custodians of this land. We celebrate diversity and value the lived experience of people of every ethnicity, faith, age, disability, culture, language, gender identity, sex and sexual orientation. We welcome lesbian, gay, bisexual, transgender, gender diverse and non-binary, intersex, and queer (LGBTIQ+) people at our services. We pledge to provide inclusive and non-discriminatory services.

Our purpose: To inspire people, enliven communities and confront injustice

Our values: We are imaginative, respectful, compassionate and bold

1. Position purpose

The purpose of this role is to apply strong case management to work with vulnerable families with complex disability support needs whilst working with other service providers and support networks to enhance relationships, parenting skills and overall wellbeing and safety of children within the families. The role will draw upon on the broader family services sector to support families to transition into the NDIS and to navigate the system ensuring timely access to disability supports.

2. Scope

Budget:

Nil

People:

Nil

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Integrated Family Services Case Manager - Specialist Disability Practitioner

3. Relationships

Internal

- Uniting Employees

External

- DFFH
 - Child Protection
 - External health professionals
 - NDIS and Disability networks and sector development
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4. Key responsibility areas

The role is dedicated to working with vulnerable families with disability to reduce demand on the broader family services sector created by the transition to the NDIS.

Service delivery

- Work with vulnerable families to assist with their NDIS access, identifying disability support needs, undertaking disability-related goal setting and helping families prepare for their plan reviews.
- Establish cooperative relationships with local NDIS staff and providers and work alongside IFS Case Managers.
- Work actively and collaboratively with the family and NDIA, Local Area Coordinators and/or Support Coordinators to identify and address the disability support needs of the family.
- Develop a comprehensive understanding of the NDIS funded supports that can contribute to building family capacity and the sustainability of care
- Build the ongoing capacity of other family services practitioners to utilize avenues for secondary consultation and referral.
- Build the ongoing capacity of other family services practitioners to support families to navigate the NDIS and receive timely access to disability supports.
- Build relationships with specialist schools to encourage the early identification and early support of families where the complexity of the disability support needs is likely to cause increased family pressure.
- Work collaboratively with DFFH Divisional Disability and Principal Disability Practice Advisors (DPA/PDPAs) to identify families with complex disability support needs at risk of breakdown due to unmet disability support needs and who may require a DPA/PDA response. Guidelines for Principal Disability Practice advisors are available.

Quality and risk

- A commitment to the process of Supervision
- Understanding and respect for the distinctive ethos of the Agency and the marginalized sectors of the community.
- Occupational health and safety – understand, observe and adhere to all safe working procedures and maintain safe work practices.
- Equal Employment Opportunity – understand, support and adhere to the principles covered in the Employee Code of Conduct.
- The Agency promotes diversity and equal opportunity in employment.
- Privacy Notification – the collection and handling of personal information relevant to your employment will be consistent with the requirements of the Information Privacy Act 2000.

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Personal accountability

- Compliance with Uniting's values, code of conduct, policies and procedures and relevant government legislation and standards where relevant.
 - Cooperate with strategies to actively ensure the safety, protection and well-being of children who come into association with us.
 - Ensure appropriate use of resources.
 - Work collaboratively with Uniting (Victoria Tasmania) employees and external stakeholders in accordance with Uniting's values and professional standards of behaviour.
 - Actively participate in initiatives to maintain, build upon and promote a positive and collaborative workplace.
 - Identify opportunities to integrate and work collaboratively across teams.
 - Take reasonable care for your own health and safety, and health and safety of others (to the extent required).
 - Promote a positive safety culture by contributing to health and safety consultation and communication.
 - Promptly respond to and report health and safety hazards, incidents and near misses to line management
 - Attend mandatory training sessions (i.e. equal employment opportunity, health, and safety) and mandatory training specific to position.
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5. Performance indicators

- Demonstrated coordination of program referrals and general operational requirements including program and agency meetings.
 - Links for family into the NDIS system.
 - Case Management practice reflects assessment, goals setting, advocacy and consultation.
 - Appropriate referrals are made in conjunction with relevant family members in helping them reach their identified goals.
 - Demonstrated relationship building with external key agencies.
 - Demonstrated ability to liaise with all relevant key stakeholders when working with families.
 - Demonstrate high standard of professional practice.
 - Participation in internal and external Quality accreditation processes.
 - Monthly and quarterly data entry of statistics into relevant reporting programs.
 - All records and data are recorded into relevant electronic databases within a 48 hour period.
 - Individual and team strategic plans are developed to meet program targets.
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6. Person specification

Qualifications

- Diploma of Community Services, Bachelor of Social Work or Certificate IV qualification and/or relevant experience
- Driver's License
- Working with Children Check
- Satisfactory Criminal Records Check

Experience

- Minimum of 10 years within the disability sector
- Minimum of 3 years' experience working within the NDIS framework

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Core selection criteria

- Values alignment: ability to demonstrate and authentically promote Uniting's values
 - Demonstrated extensive experience and skills in case management with an emphasis on working with families.
 - Knowledge of appropriate legislation and the implications this has on practice.
 - Proven ability to liaise, consult and negotiate effectively with other Agencies including Support Agencies, Government and Community Organisations, Cultural and Linguistic Diversity forums.
 - Highly developed written and verbal communication skills including demonstrated ability to build relationships with families, organisational staff and management.
 - A demonstrated understanding of marginalized sectors of the community.
 - Sound knowledge of child development theories and the impact of trauma on children and the ability to demonstrate this knowledge in practice.
 - Demonstrated ability to maintain the balance between face to face client work and administrative tasks such as uploading case notes in a timely manner and arranging key stakeholder meetings.
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7. We are a child safe organisation

Uniting is a child safe organisation and is committed in everyday practice to ensure the safety and wellbeing of all children, at all times. As a child safe organisation, employment with Uniting is subject to a satisfactory national (and international where relevant) police check and relevant Working With Children Check (and NDIS Worker Screening Check where relevant) to your State prior to commencement of any paid or unpaid work and/or participation in any service or undertaking.

This position description is subject to review and may change in accordance with Uniting's operational, service and consumer requirements.

8. Acknowledgement

I have read, understood, and accepted the above Position Description

Employee

Name:

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Signature:

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Date:

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