

Information for residents – Managing conflict – anti-social behaviour

What is anti-social behaviour?

Anti-social behaviour is when a resident, approved household occupant or visitors interferes with the reasonable peace, comfort or privacy of other residents or neighbours.

Anti-social behaviour includes, but is not limited to, excessive noise, property damage, harassment, and illegal activities on the premises.

Uniting will not tolerate any form of harassment, discrimination or abuse towards any resident, visitor, approved household occupant, or Uniting worker. This includes, but is not limited to, verbal, physical or any other form of harassment, discrimination or threatening behaviour related to racial, religious, cultural or sexual orientation, gender identity, expression or sex characteristics.

What are your rights and responsibilities?

The Residential Tenancies Act (1997) says that you must not:

- cause or permit a nuisance
- interfere, cause or permit interference with the reasonable peace, comfort or privacy of any neighbour

This means you or other people in your home must not behave in a way that is a nuisance to others, and others must not be a nuisance to you.

Tips for managing anti-social behaviour

If it is safe to do so, talk to your neighbour. They may not be aware they are disturbing you. Let them know how it's affecting you. You may be able to work together to find a solution.

You can also keep a record of the dates and times of the incident, what happened and how it affected you. This evidence can be used when a complaint is investigated.

How to report anti-social behaviour

If another resident, approved occupant, or their visitor has interfered with your right to reasonable peace, comfort, or privacy, report it to your Community Housing Officer. With evidence, we may issue a 'breach notice' to the resident involved.

If you feel unsafe or at risk, contact the police. Uniting can not intervene in criminal behaviour. These are police issues.

More information

For more information, contact your Uniting Community Housing Officer on 1800Homely (1800 466 359)

