

Tenancy  
Support



**Know your rights**  
as a tenant.

**Uniting**

# If you are worried about losing your rental accommodation, we can help you understand your rights as a tenant to avoid eviction.

Understanding your tenancy rights can help improve your housing situation and empower you to know where you stand so you can act if you feel you've been treated unfairly. Our Tenancy Support service offers advice on:

- Rental accommodation in private, community and public housing
- Tackling rental discrimination or unfair rental increases
- How you can break a lease if you feel unsafe
- The steps involved in claiming your bond
- Help in preparing a case for the Victorian Civil and Administrative Tribunal (VCAT).

## Am I eligible for Tenancy Support?

You are eligible if you are facing possible eviction, are on a low income, have a private tenancy issue, live in public or community housing, or are experiencing family violence.

## How much does Tenancy Support cost?

Our Tenancy Support is a free service.

## Where to get help



### **Ballarat**

**T** 03 5332 1286

### **Banyule, Brimbank, Darebin, Hume, Moreland, Melton, and Nillumbik**

**T** 1800 545 366

### **Maroondah, Yarra Ranges, Knox, Monash, Whitehorse, Boroondara and Manningham**

**T** 03 8870 4020

### **Tenants Victoria**

**T** 03 9416 2577

[tenantsvic.org.au](http://tenantsvic.org.au)

### **Consumer Affairs Victoria**

[consumer.vic.gov.au/contact-us](http://consumer.vic.gov.au/contact-us)



## About Uniting

Uniting has stood with local communities in Victoria and Tasmania for more than 100 years, delivering services to people of all ages.

We work in solidarity with Aboriginal and Torres Strait Islander people as Australia's First Peoples and as the traditional owners and custodians of this land.

We celebrate diversity and value the lived experience of people of every ethnicity, faith, age, disability, culture, language, gender identity, sex and sexual orientation. We welcome lesbian, gay, bisexual, transgender, gender diverse and non-binary, intersex and queer (LGBTIQ+) people at our services. We pledge to provide inclusive and non-discriminatory services.

## Where to get help

Our program offering varies from region to region. Contact the office closest to you to confirm which programs are available.

**[unitingvictas.org.au/tenancy-support](https://unitingvictas.org.au/tenancy-support)**

Interpreters available on request.

**[unitingvictas.org.au](https://unitingvictas.org.au)**

