

Emergency
Relief



Support to get
you through a
difficult time.

Uniting



Are you experiencing hardship?

Our Emergency Relief service has a team of staff and volunteers who take the time to listen to you and treat you with respect to get you through difficult times.

What is emergency relief?

Emergency relief supports you during times of financial hardship. Regardless of your circumstances, our program offers a flexible service to help you get back on your feet.

Our emergency relief support

We provide support across short-term financial assistance, meals, food and other personal goods, as well as No-Interest Loans, so you can get through hard times.

Call **03 9192 8100** to find the services available in your local area.

Bills and expense assistance

If you're unable to pay bills or if paying them would leave you without money to pay for food or the rent, then our Bills and Expense Assistance could help you.

This service can help you pay your utility bills, medical costs, transport, housing, and back-to-school costs.

Food vouchers, food and material aid

During times of crisis we can provide non-perishable food, food vouchers, personal care items and household goods. We can also connect you with other services to help you get your life back on track.

Community meals

Our Community Meals program cooks nutritious meals for people to take home or eat in a safe, inclusive and welcoming environment. If you're experiencing homelessness, in crisis or just in need of a feed, you can enjoy a meal and chat with people in the community.

Our freshly made meals cater for a range of dietary requirements. You don't need to book ahead so you can get a free or a low-cost meal when you need it.



Emergency Relief locations



Central Victoria (Ballarat and Kangaroo Flat)

T 03 5332 1286

Gippsland

T 03 5144 7777 (Sale and Morwell)

T 03 5152 9600 (Bairnsdale)

T 03 5662 5150 (Leongatha)

Greater Geelong (Grovedale and Norlane)

T 03 4210 1100

Metro Central

(Pahran, South Melbourne and St Kilda)

T 03 9051 1400

Metro East

(Ringwood and Burwood East)

T 03 8870 4020

Metro North

(Epping and Broadmeadows)

T 03 9351 3600

Metro West (Footscray and St Albans)

T 03 9689 3515

Tasmania (Hobart, Gagebrook and Bridgewater)

T 03 6234 1296

Werribee

T 03 9051 2000

Wimmera (Horsham)

T 03 5362 4000

Wodonga

T 02 6048 6900

Visit

unitingvictas.org.au/emergency-relief

About Uniting

Uniting has stood with local communities in Victoria and Tasmania for more than 100 years, delivering services to people of all ages.

We work in solidarity with Aboriginal and Torres Strait Islander people as Australia's First Peoples and as the traditional owners and custodians of this land.

We celebrate diversity and value the lived experience of people of every ethnicity, faith, age, disability, culture, language, gender identity, sex and sexual orientation. We welcome lesbian, gay, bisexual, transgender, gender diverse and non-binary, intersex and queer (LGBTIQ+) people at our services. We pledge to provide inclusive and non-discriminatory services.

Where to get help

Our program offering varies from region to region. Contact the office closest to you to confirm which programs are available.

Interpreters available on request.

unitingvictas.org.au

