

We are Uniting: Strategy 2017 *a snapshot*

We are Uniting is our strategic focus for 2017. This is the year we integrate 21 UnitingCare agencies across Victoria and Tasmania, Wesley Mission Victoria, UnitingCare Victoria/Tasmania Early Childhood Services and Share.

Delivering on our strategy will bring us together as one organisation living our purpose and values.

Our purpose
Why we exist

To inspire people, enliven communities and confront injustice.

Our values
What we stand for

**Compassionate
Respectful
Imaginative
Bold**

Uniting is the community services arm of the Uniting Church in Victoria and Tasmania.

Uniting

Focus

Client focus & capacity

We will ensure service continuity, maintain client capacity, understand our clients as citizens and seek to improve engagement and outcomes.

Starting organisational model

We will create an organisational model based on our values that will enable us to build and implement our longer-term strategic plans.

An eye on opportunities

We will understand and design for anticipated changes in the sector and within the community.

Strategic planning

We will develop longer-term strategic plans to guide future service development and medium-term organisational realignment.

Enablers

Identity

Unite under one name for a greater impact in the communities we support.

People

Acknowledge, leverage and optimise internal talent and specialist knowledge.

Relationships

Enhance stakeholder relationships and maintain local presence and partnerships.

Systems

Build common legal, financial and technology systems.

Quality

Create and manage innovative quality, policy, risk and outcome frameworks.

Defining our success

Clients & stakeholders

- Maintain client satisfaction
- Maintain church and community relationships
- Strengthen funding relationships

People

- One employer
- Common purpose and values

Financial & risk

- Return a better than budgeted result for FY16/17 and FY17/18
- Meet our government and funding commitments
- Implement a risk management framework

Integration

- One legal entity
- One organisation
- Known as reliable, transparent and trustworthy amongst stakeholders