



We want to hear from you.

How to make a complaint to us if you feel unsafe or upset:

Get support

You can ask a family member, carer or an adult at Uniting to help you.

Plan what you want to say

Write down or draw what has made you feel unsafe or sad as soon as you can.

What happens next

We will work with you and try to fix things right away.

We really want to hear from you so we can change the things we need to change.

Talk to us, visit our website or call us. Or if you don't want to talk to someone you know about what has happened, you can call **Kids Helpline on 1800 55 1800**.

Uniting believes that all children and young people have the right to be safe and feel safe.

To learn more about how to make a complaint visit unitingvictas.org.au or take one of our 'Top tips for making a complaint to us' brochures.

Get in touch

03 9192 8100

unitingvictas.org.au

Uniting