

# Let us know what you think.

## Feedback, compliments and complaints

**Your feedback is valued and helps us to improve our services.**

Uniting is constantly striving to provide the best support and services we can. You can provide feedback, compliments or complaints by speaking to your main contact at Uniting. If you are not happy with the outcome, or if you are not comfortable speaking with your main contact, then contact the program manager. Or you can provide feedback by completing the form below, emailing [consumerfeedback@unitingvictas.org.au](mailto:consumerfeedback@unitingvictas.org.au) or completing the online feedback form at [unitingvictas.org.au/feedback](http://unitingvictas.org.au/feedback).

### Feedback

Date .....

The service or program that my comments relate to is:	Location of service:
Tell us about your experience: ..... ..... ..... ..... .....	

### Personal details (or you can stay anonymous)

Name	
Address	
Suburb	Postcode
Email	Phone
Do you need an interpreter? <input type="radio"/> No <input type="radio"/> Yes Preferred language	
Are you of Aboriginal and/or Torres Strait Islander origin? <input type="radio"/> No <input type="radio"/> Yes <input type="radio"/> Prefer not to say	
Are you happy for your name and personal details to be passed on to your program worker? <input type="radio"/> No <input type="radio"/> Yes	<input type="radio"/> Tick if you would like to be contacted further about your feedback. Preferred contact: <input type="radio"/> Phone <input type="radio"/> Email