

## **Wellbeing and Student Services**

### Support services

We offer a range of student services to ensure your experience at Uniting RTO, is both rewarding and successful, we encourage you to benefit of the service if needed.

## Child care

Uniting RTO have several locations across each state, all our offices are located near child care services it is recommended that you make arrangements with childcare centres closest to your convenience for drop off and pick-ups.

Parenting rooms are available in most of our facilities; these are suitable for changing, feeding and resting are also available at most campuses.

## Career advice

Uniting RTO has the unique positon of being aligned with one of Australia's largest employers in security, personal services and cleaning. Access to application online is available through our website. You can also log in and view available jobs. Or you can ask your trainer about your career, just make an appointment with one of our friendly consultants.

### Financial assistance

Many students require budgeting support while studying. If you're having financial challenges, or just want to manage your money better, you can talk to a student administration officer and arrange for a payment plan over the duration of your course. They will guide you and provide you with advice, support and options.

#### Health services

Medical clinics are located near our training facilities these centres provide a wide range of health care including vaccinations, mental health, referrals, minor surgery, skin checks and pathology. Dental and counselling services are also available.

### **Social Justice**

Uniting RTO is committed in addressing fairness and social equity and seeks to improve the student's learning experience and fostering inclusivity. We providing support and resources for students with disability, different cultural backgrounds and offering a safe space for students and staff who identify as lesbian, gay, bisexual, transgender, intersex, queer (LGBTIQ).



### Spirituality

Uniting RTO encourages the spiritual care to all students and staff, of all faiths or none. If you wish to speak to a staff member or practice your cultural believes please advise your trainer.

# Study skills

All Uniting RTO students have access to online resources to assist in students learning styles. Public libraries are located close to venues and are available to improve research and learning skills.

## **Technology services**

Uniting RTO student portal is an easy access to your induction programs and specific programs, if you experience any trouble, contact our <a href="mailto:info@vt.uniting.org">info@vt.uniting.org</a> service desk is the first point of contact.

## **Indigenous students**

We support culturally sensitive assistance to Indigenous students and have committed to an Indigenous engagement and employment strategy, which provides support services to Indigenous students.

### International students

At this time Uniting RTO is not registered to offer International students training however we can provide information on how to access the services required.

## Rural and regional students

We offer many services to assist students from a rural or regional background. These include special-entry schemes, and student support.

## Students with a disability

Uniting RTO supports access and equity for students who have a disability, ongoing medical or mental health condition.

### Study and administration services

Uniting RTO also provides help with all student forms, ID cards, academic transcripts, student letters, complaints and training scheduling.